GLOSSARY

A

AACN – American Association of Critical Care Nurses

ACLS – Advanced Cardiac Life Support; course, certification in technique from the American Heart Association

ACM – Accredited Case Manager

ACS – American College of Surgeons

ADA – American Diabetic Association

ADC – Average Daily Census

Advanced Clinical Education Specialist – registered nurse(s) Masters prepared with extensive experience, role of educator

AHA – American Heart Association

AHCPR – United States Government Agency for Health Care Policy and Research

ALOS – Average Length of Stay

AMI – Acute Myocardial Infarction

ANC – absolute neutrophil count

AOD – Administrative on Duty; nursing supervisor responsible for patient bed assignment and patient movement coordination from admission through discharge

AONE – American Organization of Nurse Executives

APN – Advanced Practice Nurse(s); registered nurse(s) who have a Master’s Degree that prepares them to practice in an advanced role (e.g., certified registered nurse practitioner [CRNP], certified registered nurse anesthetist [CRNA], Clinical Nurse Specialist)

APS – American Pain Society

ARIA – electronic health record system at The Mario Lemieux Center for Blood Cancers

ASC – Ambulatory Surgery Center
GLOSSARY

ASPN – American Society of PeriAnesthesia Nurses

Autovac – a closed blood drainage system for reinfusion

B

BARD – healthcare supplies vendor

bed meeting – daily meeting held to discuss patient movement and hospital census; previously referred to as “cluster”

blitz – campaign or event meant to quickly complete requirements or expectations through intensity of programming

BSHA – Bachelor of Science Health Administration

C

CAP – Clinical Advancement Program

Case Manager – also care manager; terms used interchangeably

Care Manager – also case manager; terms used interchangeably

Casual Employee – Per Diem equivalent

CAUTI – Catheter Associated Urinary Tract Infection

CCAC – Community College of Allegheny County

CCM – Comprehensive Crisis Management; training program to enhance staff safety

CCRN – Certified Critical Care Registered Nurse

CD – Clinical Director; nurse leader

C. diff (Clostridium difficile) – gastrointestinal bacteria

CEO – Chief Executive Officer

Center for Quality Innovation and Improvement – system level department for quality improvement
GLOSSARY

CFO – Chief Financial Officer

CIO – Chief Information Officer

CLAB – Central Line-Associated Bacteremia

Clinician – clinical nurse clinician; majority of time spent in patient care unless otherwise noted

Clinical Education Specialist – registered nurse(s) Masters prepared, role of educator

CMS – Center for Medicare and Medicaid Services

CMSRN – Certified Medical Surgical Registered Nurse

CNEI – UPMC Center of Nursing Excellence and Innovation

CNML – Certified Nursing Manager and Leader

CNO – Chief Nursing Officer–Sandy Rader, MSA, RN Vice President Patient Care Services

CNOR – Certified Nurse Operating Room

CNL – Clinical Nurse Leader

CNS – Clinical Nurse Specialist

Condition A – cardiopulmonary arrest

Condition C – medical emergency

Condition H – Condition Help; patient or family help line

Condition L – Condition Lost

Condition M – Condition “Mental”; condition called when a patient, family member, or staff member becomes verbally or physically aggressive and additional help to control the situation is necessary

Core Measures – standardized performance measures defined by the Joint Commission and Centers for Medicare and Medicaid Services
GLOSSARY

CPAN – Certified Post Anesthesia Nurse
CPR – certification in Healthcare Provider level Basic Cardiac Life Support from the American Heart Association
CTICU – Cardiothoracic Intensive Care Unit
CWOCN – Certified Wound and Ostomy Care Nurse
CXR – chest X-ray
CY – calendar year; e.g., CY2012 is January 2012 through December 2012, inclusive

D
DAS – Department of Ambulatory Surgery
DHPPD – Direct Hours Per Patient Day –
DOH – Department of Health (Pennsylvania)
DON – Director of Nursing; nurse leader

E
EBPR – Evidence-Based Practice and Research Council
EBP – Evidence Based Practice
ED – Emergency Department
EHR – Electronic medical record; eRecord
ELNEC – End-of-Life Nursing Education Consortium
EMG – Executive Management Group
EOL – end-of-life
eRecord – electronic health record software from vendor Cerner
ET – Enterostomal therapy
GLOSSARY

EVS – Environmental Services; also called Housekeeping

F

FHC – UPMC Shadyside Family Health Center
FIM – Functional Impairment Measurement
FTE – Full-time Equivalent; budgeted hours for each position, represented as a whole or partial Full-time Equivalent number
FY – fiscal year; e.g., FY2012 is July 2011 through June 2012, inclusive

G

GI – gastrointestinal
GN – Graduate Nurse
GPN – Graduate Practical Nurse
Green Book – Clinical orientation record for new employees

H

HAC – hospital-acquired condition(s)
HCAHPS – Hospital Consumer Assessment of Health Care Providers and Systems
HCC – Hillman Cancer Center
Highmark Blue Cross Blue Shield – Insurance provider; third party payor
Highmark – Insurance provider; third party payor
HIPAA – Health Insurance Portability and Accountability Act
HPPD – Hours Per Patient Day– Nursing Care Hours
HSLS – Health Science Library
HUC – Health Unit Coordinator commonly known as Unit Secretary
GLOSSARY

I

ICU – Intensive Care Unit
Infonet – intranet platform
IPOC – Interdisciplinary Plan of Care
IRB – Institutional Review Board
ISD – Information Systems Division
IT – Information Technology
IT Council – Informatics and Technology Council
IV – Intravenous
IV Team – Intravenous Therapy Registered Nurse Team
IVView – Critical Care eRecord application system

K

KVI – Key Volume Indicator; a budgeting factor

L

LDI – Leadership Development Intensive
Level III Project – Senior Professional Staff Nurse Project; requirement for nurses with certifications or Master’s Degrees who want to progress to the third clinical level in the nursing career plan, earning the title of Senior Professional Staff Nurse
Lippincott – Lippincott Williams & Wilkins; vendor name refers specifically in this document to the online version of the Lippincott Manual of Nursing Practice
LOS – Length of Stay

M

Medscape – an Internet-based educational resource for healthcare professionals
MERIT – Medical Emergency Response Improvement Team; committee responsible for Rapid Response Team reports, oversight of condition response activities, changes in practice and policies related to condition response

MHA – Masters of Health Administration

MHRM – Masters Human Resource Management

MICU – Medical Intensive Care Unit

MPH – Masters of Public Health

MRS – Management Reporting System – Financial software

MSICU – Medical-Surgical Intensive Care Unit

My Residency – nurse or nursing assistant/patient care technician residency orientation courses typically completed within 6 months of start date

My Nurse Residency – specifically, nurse residency orientation courses

NAON – National Association of Orthopedic Nurses

NDEOS – National Diabetes Education Outcomes System

NDNQI – National Database of Nursing Quality Indicators

NEA-BC – Nurse Executive, Advanced–Board Certified

NE-BC – Nurse Executive–Board Certified

NIHSS – National Institute of Health Stroke Scale

NLN – National League of Nursing

NLNAC – National League for Nursing Accrediting Commission; accrediting body for nursing course curriculum.

NPSG – National Patient Safety Goals

NPUAP – National Pressure Ulcer Advisory Panel
GLOSSARY

NSICU – Neuroscience Intensive Care Unit

Nurse Educator – registered nurse in role of educator

Nurse, Staff – clinical nurse within first 6 months of licensure and hire

Nurse, Staff (BSN) – clinical nurse within first 6 months of licensure and hire, and a Bachelor’s Degree in Nursing

Nurse, Professional Staff – clinical nurse with 6 months or more of experience

Nurse, Professional Staff (BSN) – clinical nurse with 6 months or more of experience and a Bachelor’s Degree in Nursing

Nurse, Senior (Sr.) Professional Staff – clinical nurse with professional certification in a specialty or Master’s Degree in Nursing, plus a completed and approved Senior Professional Staff Nurse (Level III) Project

Nursing Education and Research (NERD) – department responsible for nursing education, certification information, and nursing research at UPMC Shadyside

Nursing Grand Rounds – continuing professional education programs sponsored by UPMC Shadyside and UPMC System Nursing Division

Nurse Verifier – nurse authorized to validate peer competency

O

OCN – Oncology Certified Nurse

ONC – Orthopedic Nurse Certification

ONS – Oncology Nurses Society

OOB – out of bed

OR – Operating Room

OT – Occupational Therapy

Overtime – worked hours exceeding 40 hours within the work week
GLOSSARY

P

PACU – Post Anesthesia Care Unit

PALS – Pediatric Advanced Life Support

PAP – Professional Advancement Program

PAPAN – Pennsylvania Association of Peri Anesthesia Nurses

PAPNA – Pennsylvania Association of Practical Nursing Administrators

Patient Care Services – commonly referred to as the Nursing Department, Nursing Division, or Nursing; the formal name for the department over which the VP of Patient Care Services and CNO presides, including all inpatient nurses, outpatient nurses, ambulatory department nurses, hospital-based clinics, Transport, and “dotted-line” specialty services or departments reporting up to the VP’s position

PCA – Patient Controlled Analgesia

PCC – Primary Care Coordinator; Care/Case Management

PCI – percutaneous coronary intervention

PCT – Patient Care Technician; Advanced Nursing Assistant

PDSA – Plan, Do, Study, Act; methodology for research, quality improvement, and evidence-based practice projects and changes

PICC Line – peripherally inserted central catheter

PRN – as-needed; refers to medication or other nursing care

PPDC – Professional Practice and Development Council

Programmatic Nurse Specialist – registered nurse(s) Masters prepared with extensive experience and certification in a specialty, role of educator and specialty coordinator

PSNA – Pennsylvania State Nurses Association

PT – Physical Therapy
GLOSSARY

Q

QI – Quality Improvement

Quality Improvement Specialist – title for position in any one of the quality improve-
ment departments; typically an individual with a clinical or research background and a
Master’s degree in their specialty

QS Council – Quality & Safety Council

R

RD – Registered Dietician

RIC Nurse – Resource Intensive Care Nurse; transport patients who require an in-
creased level of care.

ROC Nurse – Resource Oncology Clinical Nurse; specialty-based position that assists
all oncology inpatient units and the Beckwith Center at UPMC Hillman Cancer Center

RRT – Rapid Response Team

RT – Respiratory Therapy

S

SAFETY – Safety, Ambulatory, Fall risk, oxygEn, isolaTion, memorY; acronym chosen to
represent six points of interest for a Transporter for moving a patient

SART – Sexual Assault Response Team

SANE-A – Sexual Assault Nurse Examiner - Adult/Adolescent

SBAR – Situation Background Assessment and Recommendation; a communication
format.

SCIP – Surgical Care Improvement Team

SGNA – Society of Gastrointestinal Nurses Association

Shadyside Hospital Foundation – private donors that support projects specifically aimed
at enhancing patient care through healthcare provider education, process improvement, and evidence-based practice; majority of grant-funded projects are based in donations from this organization

SharePoint 2007, Microsoft Office – organizational Web site software from Microsoft

SICU – Surgical Intensive Care Unit

SKIN – Sensory, Keep moving, Increased moisture, Nutrition; acronym used for guidelines of skin and wound care and assessment

SLT – Speech Language Therapist

SOE – Source of Evidence

SSC – Support Service Council

SSGB – Six Sigma Green Belt; process improvement certification

SSI – surgical site infection

SSU – Short Stay Unit

STS – Society of Thoracic Surgeons

T

TCAB – Transforming Care at the Bedside

Test of Change (TOC) – test of change is an trial process in quality improvement to evaluate potential use through efficacy of a new process or product

TLC – Transformational Leadership Council; commonly called the Unit Director Council

TMR – Talent Management Review; nurse leader evaluation process

Transport – department name for patient transportation services between inpatient, outpatient, and testing areas

Transporter – position title for individual responsible for transporting a patient between inpatient, outpatient, and testing areas
GLOSSARY

TTR – Ticket to Ride; document tool used to facilitate safe patient hand-offs

U

Unit Director (UD) – nurse manager

UD Council – Unit Director Council; see also TLC

UPMC – University of Pittsburgh Medical Center; health system name

UPMC LDI – UPMC Leadership Development Intensive program

UPMC Print Center – in-house print services division for UPMC system

UPP – University of Pittsburgh Physicians; Physician Services Division of UPMC

V

VAT – Value Analysis Team

VoiceCare or Voice Care – secure telephone system for recorded shift reporting

VP – Vice President

VTE – venous thromboembolism

W

WISER – Peter M. Winter Institute for Simulation, Education and Research

WOCN – Wound Ostomy Continence Society

WPV – workplace violence