Overview
This award is given to a UPMC St. Margaret department or individual based on the specified criteria. The Patient Safety Award will be presented annually at the UPMC St. Margaret Hospital (SMH) Patient Safety Fair.

Criteria
Addresses the Institute of Medicine’s (IOM) six aims:\
1. Safety (50%): availability (timeliness and completeness) of clinical information needed to effectively manage patient care within the organization and among and between sites of care throughout the continuum; clarity of patient care management plans, coordination of communication with patients and families, and consistent implementation and execution of diagnostic and treatment plans

2. Patient-Centeredness (20%): determine from the perspective of patients and families the adequacy of shared decision-making, coordination and continuity of care, communication (ease of access to information, amount of information desired by patients and families, and timely disclosure of adverse events), timeliness of care, emotional and physical comfort, involvement of family as desired by patient, and use of patient and family feedback to improve care


4. Efficiency (10%): minimize inappropriate variation, duplication, and unnecessary repetition in administrative and clinical processes of care

5. Timeliness (5%): of access to care, start of scheduled procedures, consults, and/or admission and discharge of patients

6. Equity (5%): health status for populations served, including evaluation of racial, ethnic, and gender disparities in care, with particular attentions to those disparities identified by the AHRQ National Health Disparities Report (http://qualitytools.ahrq.gov/disparitiesreport/downloadreport.aspx)
Process

- To submit, the hospital department or individual is required to complete an application in its entirety.
- Please submit the application in typed, single-spaced, on 8.5 x 11 inch paper in font size of 11 points or larger.
- Unit Directors and Department Manager should encourage staff to participate in the program.
- There will be one (1) overall winner of the patient safety award.
- Judging will include:
  1. Representative from hospital administration
  2. Representative from the Board of Trustees
  3. Representative from the Community
  4. Director of Inpatient Nursing
  5. Clinical Director, Infection Control/Regulatory/Magnet
  6. Clinical Pharmacist, Critical Care
  7. Representative from the Medical Staff
  8. Patient Safety Officer

Entries will be judged based on the (6) criteria on the first page.

APPLICATION DEADLINE is Friday, September, 28 2012.

Submit all entries and please refer any questions to:
UPMC St. Margaret Annual Patient Safety Award, Attention: Blaine Lester, RTMA, Regulatory Specialist, Infection Control/Regulatory Compliance, UPMC St. Margaret, 815 Freeport Rd., Pittsburgh, PA 15215. Phone: 412-784-5139

Reference: