Welcome to the Premier Edition of NurseTalk!

NurseTalk is a part of our continuing effort to enhance communication among nurses and to reduce email volume. NurseTalk, published weekly, captures day-to-day clinical news for UPMC St. Margaret nurses.

Contribute to NurseTalk...by sending an email with your information to nursetalksmh@upmc.edu.

Topics in this first edition include:
- Nursing Grand Rounds for June
- Theatre in the Round—Spring 2012 Highlights
- Effective Patient Communication—The Power of Words
- eRecord Updates and News
- New Safety Insulin Pen Needles Coming Soon

Did you know:
* ...that 173 of our nurses have Specialty Certification
* ...about Preserving Access to Life Saving Medications Act
* ...Condition M Classes for 2012 Next Class July 25th
* ...that you can nominate an Amazing Nurse?

Events You Don’t Want to Miss

Nursing Grand Rounds
3rd Tuesday of every month
11:30am to 12:30pm
Cafeteria A&B

June 19th
“Magnet Overview: The SMH Journey”
Presented by: Lisa Lehman, MSN, RN
6A Unit Director & Magnet Program Director

UPMC St. Margaret—Awards Breakfast 2012
Read NurseTalk and access the hyperlinks
On-Line @ UPMC SMH SharePoint:
Nursing Central

"It really doesn’t cost anything to be nice, and the rewards can be unimaginable" - Bear Bryant

Upcoming Events:
- Theatre in the Round Spring 2012—A Wonderful Success
  View the Photos
The Pressure Ulcer Risk Assessment redesign went into effect on May 23rd. This reduces the overall charting requirements as well as bringing task integration to the IView Activity View band. This documentation workflow is more efficient and conditional logic was applied to simplify the view and reduce charting:

- Number of clicks from 17 to 4 (76% reduction)
- Selections to document from 3 to 1 (67% reduction)
- Time saving simulation from 92 seconds to 61 seconds (34% reduction)
- Process steps from 13 to 4 (69% reduction)

The Vaccinations/Immunizations I section of the eRecord has been updated in the Admission Assessment and OB Admission Assessment Forms. The Influenza and Pneumococcal screening sections within Vaccinations/Immunizations I has now been separated into their own individual sections within the Assessment forms.

Note that changes will not be made to the:

- Admission Assessment Form- SDS
- IView Admission Assessment Form
- SDS Admission Assessment TCU Form - ED Assessment Form

Read more about this and other updates.

Next Scheduled eRecord Downtime: as of June 15th, there is no scheduled or planned eRecord downtime.

STAT HIGHLIGHTS

THE POWER OF WORDS

As healthcare providers, we are always trying to lower patient anxiety. Sometimes, the way we say things or the words we choose can counteract those efforts. Below are words to try and avoid when talking with patients as well as a list of words to use instead. Try them out today!

<table>
<thead>
<tr>
<th>Words to Avoid</th>
<th>Words to Use</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hopefully</td>
<td>Care</td>
</tr>
<tr>
<td>Probably</td>
<td>Concern</td>
</tr>
<tr>
<td>Pretty Good</td>
<td>Safety</td>
</tr>
<tr>
<td>Pretty Quick</td>
<td>Privacy</td>
</tr>
<tr>
<td>As soon as possible</td>
<td>Comfort</td>
</tr>
<tr>
<td>As soon as we can</td>
<td>Within the hour, half hour or 10 minutes</td>
</tr>
</tbody>
</table>

Previous Additions of the eRecord Update